



## **PUBLIC ACCESS TO ELECTRONIC INFORMATION NETWORKS ACCEPTABLE USE POLICY April 2017**

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### **STATEMENT OF PURPOSE**

As a member of Reaching Across Illinois Library System (RAILS), the Riverside Public Library is committed to networking by maximizing the use of the resources of all types of libraries. In accordance with Riverside Public Library's Mission Statement, the library provides access to sources of knowledge and information gathering. The Internet is both an information resource and a means to link remote computer systems. Most resources available via the Internet and other electronic information networks are "global" resources rather than "local" resources. Resources via the Internet enhance and supplement resources which are available locally within a library.

### **ACCURACY OF INFORMATION**

Not all information on the Internet is complete, accurate, or current. Many sites are commercial enterprises or home pages of individual Internet users. The Riverside Public Library has no control over the material on the Internet and is not responsible for the accuracy or authenticity of information found there, nor can it protect the public from material they may find inappropriate or offensive. It is up to the user to select and accept or reject the accuracy of online information. The Riverside Public Library urges patrons to be informed consumers and carefully evaluate information obtained via the Internet. Library staff may be available to assist patrons in making judgments about the reliability or timeliness of certain types of Internet information sources, but are unable to provide definitive analysis of particular sources due to the large variety and volume of information available via the Internet. The Library cannot assure access to all Internet resources at any given time. The servers of any particular site may be busy, unavailable due to maintenance schedules, or available only to authorized users for a fee. The Riverside Public Library is not responsible for damages, indirect or direct, arising from a library patron's use of Internet information resources. Patrons/users may not hold the Library responsible for information acquired on the Internet. The Library does not provide electronic mail accounts (E-mail), but patrons may access accounts provided by other providers at their own risk. Privacy is not guaranteed, other users may access Internet transactions. Patrons may not display or disseminate sexually explicit or obscene materials and use of gambling sites or chat rooms are not allowed on library workstations.

### **PATRON ASSISTANCE AND INSTRUCTION**

Library staff cannot provide extensive instruction in using the computer or the Internet but may be able to provide some assistance when the Public Services desks are not busy. The Information Services Desk takes reservations for basic computer and Internet training. Printed and online documentation and instructions are also available. Print and audio-visual material on computer training and Internet searching are also available in the Library's collection or through interlibrary loan.

## **USE OF EQUIPMENT AND NETWORK**

Riverside Public Library requires that library patrons using the Internet do so within the guidelines of acceptable use. Internet users are expected to use judgment and consideration by viewing sites that are appropriate in a public setting. Internet access may not be used to interfere with or disrupt other users, services or equipment. Disruptions include, but are not limited to, distribution of unsolicited advertising, harassment, propagation of computer viruses or spyware or use of the network to make unauthorized entry to any other machines.

## **PATRON ACCESS TO SERVICE**

Parents or legal guardians accept full responsibility for their children's actions on electronic information networks. Internet access is available to all Riverside Library patrons. Internet users are required to follow the Riverside Public Library's *Acceptable Use Policy*. Patrons must register at the computer workstation or the Patron Services Desk or the Children and Youth Services Desk prior to each use. Use of the Internet is free to Riverside residents. However, the Library is not liable for costs incurred by the patron through use of fee based services. The amount of time available to any Riverside resident is limited to 60 or 30 minute units with a maximum use of three hours per day per patron. Reservations are available. Patrons who need an extended period of time for online tests or schoolwork may request an extension of their privileges at a public service desk, subject to demand and staff discretion.

## **REVOCAION OF PRIVILEGES**

The use of the Internet, electronic networks, and the Library workstations is a privilege, not a right. Future use and privileges may be modified, suspended and/or revoked in their entirety, at the discretion of the Library for unacceptable usage by patrons. A violation of this *Acceptable Use Policy* may result in Internet and computer privileges being suspended or revoked and may include possible legal action where appropriate.

Reviewed and Approved by the Riverside Public Library Board of Trustees on January 10, 2017

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